

Well Link Insurance Group Launches Preventive Measures to Combat Coronavirus

3 February 2020, Hong Kong In order to minimise the risk of spreading the novel coronavirus and provide a safer environment for our employees and customers, Well Link Insurance Group (including Well Link Life Insurance Company Limited (“Well Link Life”) and Well Link General Insurance Company Limited (“Well Link Insurance”)) has implemented the following preventive measures right after Chinese New Year holiday.

- 1) Issued safety guidelines to all employees on how to protect themselves from the spread of the novel coronavirus.
- 2) Implemented flexible work arrangements to allow employees to work from home or at the office while ensuring business as usual.
- 3) Provided sufficient personal protective and hygienic equipment to employees, including surgical masks and hand sanitiser. We have also installed additional air purifiers at the office to safeguard the wellbeing of our employees and customers.
- 4) Enforced a mandatory 14-day work from home period for employees or their co-living family members who have recently visited mainland China.

Well Link Life Insurance and Well Link Insurance strive to provide a safe environment and professional services to our employees and customers. Our customer centre and customer service hotlines remain open during business hours. For more details please visit www.wli.com.hk.

The management team will keep a close eye on the situation and put in place suitable policies to defeat the disease.

###

Media Enquiries:

David Chau
9388 4997
david@madison.asia

Acky Yau
2830 7571
acky.yau@wli.com.hk